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**Idaho
State Government**



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Idaho Industrial Commission

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**If you have questions,
please contact us at:**
(208) 332-7555

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IT Information Systems Technician, Senior

Idaho Industrial Commission

Open for Recruitment: January 20, 2017 - February 12, 2017

Announcement # 01662074022

Salary Range: \$19.50 to \$21.50 (Per Hour) DOE -Plus Competitive Benefits!

Location(s): Boise

The Idaho Industrial Commission is seeking a highly qualified and motivated individual for the current opening of IT Information Systems Technician, Senior.

Experience with Microsoft Windows is required.

This announcement will be used to fill the current opening in Boise only.

RESPONSIBILITIES:

- Loads the approved software on new personal computers (PC) or in the case of a hardware failure.
- Tests and then installs patches and service packs on PCs.
- Upgrades desktop software when the upgrades are approved and purchased.
- Performs all appropriate tests on each software application before installing for production.
- Replaces PC components as needed.
- Assists the Network Analyst with the installation of servers and network equipment.
- Checks for any problems with the LAN and/or WAN performance.
- Monitors Field Office backup procedures.
- Reviews Field Office security procedures and disaster recovery procedures to minimize problems.
- Assists the development staff with the installation of new custom software as it becomes ready.
- Works with the Network Analyst, the Department of Administration and vendors to resolve telecommunications problems.

MINIMUM QUALIFICATIONS:

- Experience installing, upgrading, and maintaining one or more computer networks including communication hardware and software and network cabling;
- Experience evaluating and resolving network system, and user problems including compatibility conflicts, application operations, hardware malfunctions, and telecommunications problems.

Examination: Education and Experience. Enter your responses to the questions in the space provided in the examination. Scoring will be based on the information you provide. A minimum rating of 70 is needed to pass this examination. Notification of your test results will be available online when the review process is complete. Applicants who do not apply online will receive written notification.

How to Apply: Click on the **Apply Online** button to the left and follow the instructions provided to complete the Application Checklist and Exam for this

position. If you are unable to use the **Apply Online** process, you must respond to the exam questions on this announcement and complete a State of Idaho Application. For a paper application, click on Forms at the top of the screen.

When updating your online application information, please select Idaho Industrial Commission under Agencies, full-time under Job Type/Shift and Boise under Cities.

When updating your online application information, you must complete all items in the Application Checklist. (This includes: Personal Information, Education, Work History, Cities, Agencies and Job type.) Without this information, your name cannot be referred to the hiring agency.

To preview the exam, click on "**Preview Exam**" below (you will not be able to test from this screen).

[Preview Exam](#)

OVERTIME NOTICE:

At the discretion of the appointing authority, compensatory time off may be provided in lieu of overtime cash compensation.

Hiring is done without regard to race, color, religion, national origin, sex, age or disability. In addition, preference may be given to veterans who qualify under state and federal laws and regulations. If you need special accommodations to satisfy testing requirements, please contact the Division of Human Resources.