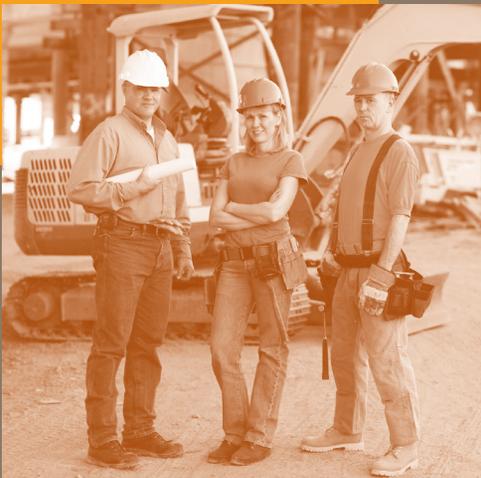


# Annual Report

## 2012



IDAHO INDUSTRIAL COMMISSION

*Costs associated with this publication are available from the Idaho Industrial Commission in accordance with Section 60-202, Idaho Code. The Idaho Industrial Commission adheres to all applicable state and federal laws and regulations related to discrimination on the basis of race, color, national origin, gender, age or handicap. 12-12/FY12-AR/500*

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# About Us

The Idaho Industrial Commission administers the Idaho Workers' Compensation Law (Title 72, Idaho Code). The Industrial Commission is statutorily required to resolve disputed workers' compensation cases, serve as an appeals court for the Idaho Department of Labor's unemployment claims, maintain files on all Idaho workers' compensation claims, ensure that all employers subject to Title 72 are insured, provide vocational rehabilitation services to injured workers, and administer the Idaho Crime Victims Compensation Program.

The Industrial Commission works closely with the Workers' Compensation Advisory Committee and other key stakeholders to develop strategies to address the pressing economic concerns of Idaho's employers. The Commission strives to make Idaho an attractive market for both employers and insurers by keeping the

workers' compensation system uncluttered by unneeded regulation and pursuing necessary regulation to keep costs reasonable.

The Commission is governed by three Commissioners appointed by the governor. One Commissioner must be an Idaho licensed attorney, one must represent employers and one must represent workers.

This report shows trends and current conditions regarding workers' compensation, unemployment appeals, and crime victims compensation as well as notable accomplishments. We also use this report to express our pride in the work of the employees at the Industrial Commission. Commission employees continue to show tremendous dedication to the citizens they serve. Their efforts are illustrated throughout this report.

## *Our Mission:*

*To impartially and efficiently administer the Idaho Workers' Compensation Law in a manner that ensures compliance with insurance requirements, timely dispute resolution, prompt and accurate benefit payments, and quality vocational rehabilitation services for injured workers.*

*To provide timely and consistent judicial review of cases appealed from the Idaho Department of Labor under the Employment Security Law.*

*To assist innocent victims of crime recover from the devastating effects of crime by providing financial assistance in accordance with state and federal law.*

## 2012 Commissioners



Thomas E. Limbaugh  
*Chairman, Employer Member*



Thomas P. Baskin  
*Attorney Member*



R. D. Maynard  
*Employee Member*

Fiscal Activity	FY10	FY11	FY12
Workers' Compensation Revenues			
Premium Tax, Workers' Compensation	\$8,786,737	\$8,565,731	\$9,011,713
Premium Tax Penalties	\$199	\$2,484	\$1,607
Employer Compliance Penalties	\$492,944	\$558,431	\$594,650
Interest Earnings on Investments	\$545,964	\$507,889	\$459,268
Unemployment Appeals, Special Indemnity Fund Services	\$497,640	\$626,031	\$453,661
Miscellaneous Receipts	* \$12,090	\$31,312	\$19,319
Insurance Settlement	N/A	N/A	\$492,941
Federal Receipts, Census of Fatal Occupational Injuries	\$3,957	\$3,085	\$4,462
Annual Seminar and Certification Program Receipts	* \$33,386	\$40,250	\$44,521
<b>TOTAL WORKERS' COMPENSATION REVENUES</b>	<b>\$10,372,917</b>	<b>\$10,335,214</b>	<b>\$11,082,142</b>
Workers' Compensation Disbursements			
Compensation Division	\$3,682,669	\$3,584,703	\$3,620,669
Rehabilitation Division	\$3,343,331	\$3,221,036	\$3,184,515
Adjudication Division	\$2,043,467	\$2,065,922	\$2,086,062
Division of Building Safety	\$784,615	\$886,137	\$937,004
Annual Seminar and Certification Program Expenditures	\$25,151	\$29,904	\$33,424
Federal Grant-Census of Fatal Occupational Injuries	\$3,649	\$3,672	\$2,752
<b>TOTAL WORKERS' COMPENSATION DISBURSEMENTS</b>	<b>\$9,882,882</b>	<b>\$9,791,375</b>	<b>\$9,864,427</b>
Peace and Detention Officer Disability Fund Reserves			
Fines Remitted by County	\$180,838	\$160,657	\$159,909
Interest Earnings on Investments	\$3,964	\$4,418	\$4,898
<b>TOTAL PEACE AND DETENTION OFFICER FUND REVENUES</b>	<b>\$184,802</b>	<b>\$165,075</b>	<b>\$164,807</b>
Peace and Detention Officer Disability Fund Disbursements			
Administration	\$563	\$1,460	\$930
Trustee/Benefits Payments	\$34,098	\$105,873	\$17,406
<b>TOTAL PEACE AND DETENTION OFFICER FUND DISBURSEMENTS</b>	<b>\$34,661</b>	<b>\$107,332</b>	<b>\$18,337</b>
Crime Victims Compensation Program Revenues			
Fines Remitted by County	\$2,173,943	\$2,226,524	\$2,215,971
Federal Grant	+ \$684,055	\$458,634	\$857,081
Restitution/Subrogation	\$469,722	\$390,199	\$370,477
Contributions/Donations	\$93,242	\$66,894	\$75,177
Miscellaneous Receipts	\$31,219	\$54,021	\$14,285
<b>TOTAL CRIME VICTIMS PROGRAM REVENUES</b>	<b>\$3,452,181</b>	<b>\$3,196,272</b>	<b>\$3,532,990</b>
Crime Victims Compensation Program Disbursements			
Crime Victims Administration	\$856,294	\$835,722	\$802,291
Crime Victims Trustee/Benefit, State	\$1,491,223	\$1,626,123	\$1,295,162
Crime Victims Trustee/Benefit, Federal	+ \$684,055	\$458,634	\$857,081
<b>TOTAL CRIME VICTIMS PROGRAM DISBURSEMENTS</b>	<b>\$3,031,572</b>	<b>\$2,920,479</b>	<b>\$2,954,534</b>
<b>TOTAL AGENCY REVENUES</b>	<b>\$14,009,900</b>	<b>\$13,696,560</b>	<b>\$14,779,939</b>
<b>TOTAL AGENCY DISBURSEMENTS</b>	<b>\$12,949,115</b>	<b>\$12,819,186</b>	<b>\$12,837,297</b>
Cash Balance, Individual Funds			
Industrial Administration Fund	\$17,729,402	\$18,270,308	\$19,474,797
Crime Victims Fund	\$1,021,832	\$1,297,625	\$1,876,081
Federal Grant	\$3,164	\$2,578	\$3,288
Peace and Detention Officer Disability Fund	\$434,286	\$492,028	\$638,498
Annual Seminar Account	\$71,553	\$81,898	\$92,995
<b>TOTAL CASH BALANCE, INDIVIDUAL FUNDS</b>	<b>\$19,260,236</b>	<b>\$21,144,437</b>	<b>\$22,085,659</b>

## Core Functions

### Adjudication Division

- Ensures the timely processing and resolution of disputed workers' compensation claims and medical fees;
- Provides an alternative method of resolving workers' compensation disputes through mediation;
- Provides judicial review of unemployment insurance appeals from the Idaho Department of Labor;
- Hears appeals from determinations made by the Crime Victims Compensation Program.

### Compensation Division

- Evaluates insurance carriers requesting to write workers' compensation insurance and employers requesting to become self-insured;
- Ensures adequate securities are on deposit with the State Treasurer's Office to cover outstanding awards;
- Enforces the insurance requirements of the Idaho Workers' Compensation law (Title 72, Chapters 1-8, Idaho Code);
- Ensures that workers' compensation benefits are paid properly and timely.

### Rehabilitation Division

- Assists injured workers to maximize their medical recovery while facilitating an early return to employment, which is as close as possible to the worker's pre-injury wage and status.

### Crime Victims Compensation Program

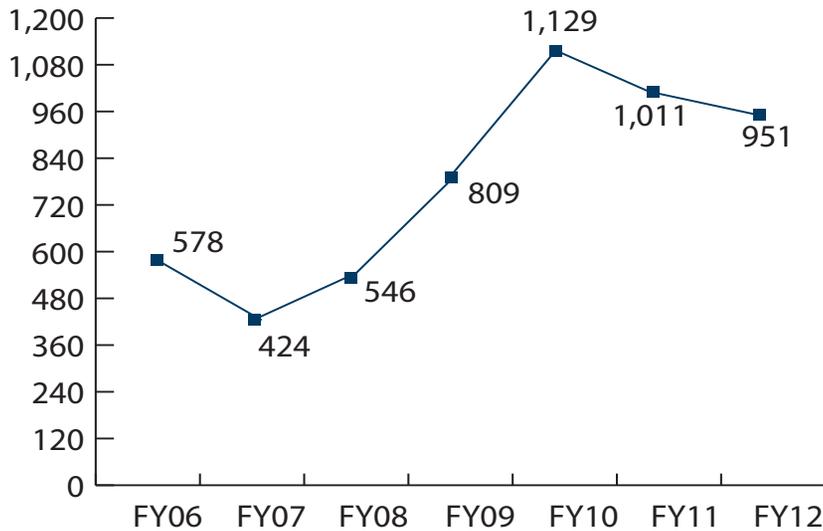
- Provides financial assistance to victims of crime for health care and related expenses incurred as a result of criminally injurious contact.

\*\$20,000 reported in FY09 was credited to the IIC in error. The State Controller's Office transferred the funds to law enforcement in FY10.

†Includes one-time stimulus grant of \$343,009.

# Adjudication Division

## Unemployment Insurance Appeals



The recent economic downturn continues to impact core areas of the Commission's Adjudication Division, including unemployment insurance appeals and workers' compensation mediations and decisions.

Once an unemployment insurance case is heard and decided by an Appeals Examiner with the Idaho Department of Labor, the decision may be appealed to the Commission. Although Idaho's unemployment rate dropped to 7.7% statewide by June 2012 (source: U.S. Department of Labor, Bureau of Labor Statistics), the Commission continued to receive a high volume of unemployment appeals, 951 for

FY12 – 30% higher than the prior 10-year average. In spite of the high number of unemployment appeals, the Adjudication Division complied with the federal average case age timeliness standard of 40 days, by posting an average case age of 33 days during the federal measuring period.

The lingering economic downturn also appeared influential as the number of workers' compensation mediations held increased 18% and the number of decisions issued in formally adjudicated workers' compensation cases increased 43%.

## Performance Summary

- The number of workers' compensation complaints filed increased 1.6% from 931 to 946.
- Workers' compensation hearings held decreased 18% from 116 hearings in FY11 to 95 hearings in FY12.
- The number of workers' compensation decisions issued increased 43% from 72 to 103. Decisions resolving cases alleging total permanent disability constituted 25% of workers' compensation decisions issued.
- Requests for mediation in workers' compensation cases increased 21%, from 794 to 964 and mediations held also increased 18% from 653 to 773.
- Of the workers' compensation claims mediated, 97% resulted in full resolution.
- Unemployment decisions issued decreased 3.6%, from 1,025 to 988.
- Medical fee disputes increased by 13% to 341 in FY12.

Adjudication Statistics	FY10	FY11	FY12
<b>Workers' Compensation Litigation Activity</b>			
Complaints Filed	1,005	931	946
Hearings Held	100	116	95
Dismissals	251	228	208
Decisions Issued	75	72	103
Lump Sum Settlements Approved	746	736	546
<b>Appeals to the Supreme Court</b>	19	17	11
Decisions Affirmed	4	11	8
Decisions Reversed/Remanded	2	0	1
Dismissed	10	4	7
<b>Workers' Compensation Mediation Activity</b>			
Claims Subject to Mediations Held	610	653	773
Claims Resolved	593	609	750
<b>Unemployment Activity</b>			
Total Appeals	1,129	1,011	951
Total Decisions	1,142	1,025	988
Reconsiderations	58	53	44

Claims and Adjudication Statistics by County	Total Employed*	Claims Filed	Claims per Capita	Fatalities	TL Cases Filed	LSS Approved	Complaints Filed	Hearings Held	Dispositions
Ada	194,701	8,807	0.0452	1	1,478	135	199	23	64
Adams	918	23	0.0251	0	8	1	2	0	0
Bannock	30,540	1,317	0.0431	1	235	23	36	9	12
Bear Lake	1,678	57	0.0340	0	6	3	2	0	1
Benewah	3,314	219	0.0661	1	66	10	10	1	1
Bingham	14,653	730	0.0498	1	173	18	30	2	7
Blaine	11,686	535	0.0458	1	104	4	12	0	5
Boise	1,508	41	0.0272	1	13	3	1	0	1
Bonner	12,552	654	0.0521	1	147	30	40	2	12
Bonneville	42,761	2,394	0.0560	1	429	78	93	7	29
Boundary	3,327	149	0.0448	0	28	5	8	1	2
Butte	8,505	37	0.0044	0	13	0	2	0	0
Camas	370	16	0.0432	0	5	1	1	0	0
Canyon	50,860	3,045	0.0599	3	582	59	107	6	38
Caribou	3,094	116	0.0375	1	24	2	5	0	0
Cassia	9,898	706	0.0713	1	125	9	28	2	8
Clark	536	5	0.0093	0	0	1	0	0	0
Clearwater	2,792	156	0.0559	0	42	5	7	0	1
Custer	1,692	77	0.0455	0	11	4	2	0	1
Elmore	6,307	293	0.0465	0	51	22	6	2	5
Franklin	2,986	96	0.0322	0	23	1	2	0	1
Fremont	2,872	134	0.0467	0	30	4	2	0	0
Gem	2,989	130	0.0435	0	33	7	3	0	1
Gooding	5,939	331	0.0557	0	71	8	4	0	6
Idaho	4,191	238	0.0568	0	62	3	9	0	4
Jefferson	5,361	405	0.0755	2	76	9	22	3	7
Jerome	8,445	672	0.0796	1	120	12	14	3	3
Kootenai	51,592	2,831	0.0549	3	502	62	73	7	22
Latah	12,997	518	0.0399	0	86	12	11	2	3
Lemhi	2,353	91	0.0387	0	22	2	5	0	0
Lewis	1,449	114	0.0787	0	26	1	1	1	2
Lincoln	1,453	54	0.0372	0	14	0	1	0	0
Madison	12,043	486	0.0404	1	81	12	17	1	3
Minidoka	6,639	492	0.0741	1	90	9	14	1	5
Nez Perce	19,995	1,117	0.0559	0	249	39	35	2	7
Oneida	1,004	25	0.0249	0	8	0	1	0	0
Out of State	N/A	180	N/A	2	50	12	14	3	5
Owyhee	2,870	195	0.0679	0	38	1	5	1	2
Payette	5,814	319	0.0549	1	68	10	11	0	2
Power	3,241	220	0.0679	0	63	6	5	0	3
Shoshone	4,502	309	0.0686	3	64	5	9	2	5
Teton	2,553	100	0.0392	0	27	2	3	0	3
Twin Falls	33,140	2,041	0.0616	5	324	46	54	6	35
Valley	3,681	234	0.0636	0	58	6	8	2	2
Washington	2,782	226	0.0812	0	55	3	7	0	4
<b>STATE TOTALS**</b>	<b>602,583</b>	<b>30,935</b>	<b>0.0513</b>	<b>32</b>	<b>5,780</b>	<b>685</b>	<b>921</b>	<b>89</b>	<b>312</b>

\* Data from Idaho Department of Labor

\*\*Does not include claims where the county was not identified.

# Benefits Administration

## Performance Summary

- In FY12, 31,568 claims were filed for job-related injuries, a small decrease from FY11.
- The Commission's four Benefits Analysts responded to about 8,000 phone inquiries, most from injured workers, advising claimants of their rights and engaging in informal mediation with the claims adjuster as appropriate.
- The number of audits conducted by the Benefits Analysts increased 18% in FY12. Both site and paper surety audits are conducted to ensure prompt payment of benefits.
- The Benefits Analysts also review and audit employers' claim-reporting practices, review and make recommendations to the Commission on non-mediated Lump Sum Settlements (LSS) and associated attorney fees, and conduct outreach training to constituents.
- As part of its outreach efforts, the Commission conducted five Certified Idaho Workers' Compensation Specialist (CIWCS) courses, which included a two-day Foundation Level course and a three-day Advanced Level course.
- Claims personnel review all closing documents ("Summaries") to ensure the benefits payments are made accurately even on claims where no prior contact was made with the Commission. They also review Change of Status notices as received, entering the pertinent information into the Commission data system, where basic information on 1,403,776 claims is currently stored.

FY12 Claims & Fatalities by Industry	Claims	Deaths
Health Care and Social Assistance	4,527	2
Retail Trade	3,251	1
Manufacturing	3,846	3
Public Administration	2,541	0
Construction	2,419	4
Educational Services	1,810	0
Agriculture, Forestry, Fishing and Hunting	2,026	3
Waste Management and Remediation	1,793	1
Accommodation and Food Services	1,580	0
Other Industries	7,775	19
<b>TOTAL (All Industries)</b>	<b>31,568</b>	<b>33</b>

Claims Statistics	FY10	FY11	FY12
<b>Compensable Time-Loss*</b>			
Claims Still Open	6,757	6,644	7,551
Claims Closed	6,264	5,697	5,315
Medical Paid on Claims Closed (Non-LSS)	\$87,525,541	\$85,456,582	\$82,254,266
Average per Claim Closed (Non-LSS)	\$13,972	\$15,000	\$15,476
Indemnity Paid on Claims Closed (Non-LSS)	\$44,443,458	\$40,768,141	\$38,789,719
Average per Claim Closed (Non-LSS)	\$7,085	\$7,156	\$7,298
Surety Audits Conducted	20	24	29
Audit Findings of Non-Compliance	18	31	60
Medical Provider Presentations	12	7	4
Attendees at Medical Provider Presentations	76	52	29
Employer Non-Reporting Advice Letters Sent	64	77	269
CIWCS Courses Held	4	4	5
CIWCS Certifications Issued	58	77	87
Re-Certifications Issued (Required every 3 years)	51	34	38
Certifications Since Inception	421	498	578
CIWCS Revenues	\$9,431	\$16,965	\$18,745
CIWCS Costs	\$6,189	\$8,577	\$12,640
CIWCS Attendee Average Evaluation Scores (Scale 1-5)	4.54	4.71	4.57
Complaint Forms Provided to Claimants	264	264	292
First Report of Injury Forms Provided per Inquiries	270	155	247
Lump Sums Reviewed	779	809	910
Lump Sums Placed on Hold for Additional Information	309	253	258
Lump Sums Requiring Advanced-Level Review	29	31	33
Lump Sums Closed Within 14 Days	71.8%	60%	62%
Underpayments, Identified on IC Form 6, Paid	\$71,165	\$115,771	\$182,526
Records Search Requests	2,239	2,319	2,753
Records Claims Searched	6,289	6,459	7,071
Records Amount Billed	\$6,548	\$6,007	\$6,283
Incoming Calls Handled by Reception Desk	29,022	29,738	30,308

\* Revised from prior years.

# Top 20 Sureties by Premium Earned

Surety Name*	Premium Earned	Employers Covered	Claims Filed	Medical Only Claims on which Payment was Made			Indemnity Claims	Time-Loss Claims				Total Paid on Indemnity Claims
				Claims	Total Paid	Average Paid		Indemnity		Medical		
								Paid	Average	Paid	Average	
Liberty Northwest Ins. Corp.	\$37,003,249	947	3,316	3,255	\$2,474,498	\$760	1,822	\$10,904,060	\$5,985	\$16,131,271	\$8,854	\$27,035,331
Travelers Property Casualty Co. of America	\$10,186,389	963	672	199	\$172,741	\$868	68	\$411,441	\$6,051	\$471,973	\$6,941	\$883,414
Liberty Ins. Corp.	\$7,892,884	221	507	74	\$81,652	\$1,103	157	\$2,263,413	\$14,417	\$2,309,739	\$14,712	\$4,573,152
New Hampshire Ins. Co.	\$7,672,838	244	788	487	\$130,896	\$269	174	\$515,623	\$2,963	\$559,899	\$3,218	\$1,075,522
Insurance Co. of the State of Pennsylvania	\$7,558,963	208	308	255	\$231,108	\$906	70	\$910,373	\$13,005	\$988,544	\$14,122	\$1,898,917
Advantage Workers Compensation Ins. Co.	\$6,318,327	507	726	706	\$625,947	\$887	298	\$1,713,222	\$5,749	\$4,063,641	\$13,636	\$5,776,863
Zurich American Ins. Co.	\$6,297,308	471	683	489	\$542,724	\$1,110	210	\$1,674,675	\$7,975	\$2,021,822	\$9,628	\$3,696,497
Associated Loggers Exchange	\$6,044,905	356	186	115	\$118,947	\$1,034	281	\$1,934,440	\$6,884	\$2,211,456	\$7,870	\$4,145,895
Employers Insurance Co. of Wausau	\$4,679,304	59	187	111	\$160,656	\$1,447	95	\$811,616	\$8,543	\$1,384,388	\$14,573	\$2,196,004
Workers Compensation Exchange	\$4,545,128	0	166	103	\$79,021	767	136	\$1,230,020	\$9,044	\$2,177,816	\$16,013	\$3,407,836
American Zurich Insurance Co.	\$4,427,609	197	162	19	\$21,811	\$1,148	4	\$16,312	\$4,078	\$82,541	\$20,635	\$98,853
Ace American Insurance Co.	\$4,346,677	184	553	547	\$908,832	\$1,661	230	\$1,050,380	\$4,567	\$2,133,067	\$9,274	\$3,183,447
Twin City Fire Ins. Co.	\$4,028,801	1,078	232	187	\$170,453	\$912	54	\$350,795	\$6,496	\$628,646	\$11,642	\$979,441
Employers Compensation Insurance Co.	\$3,967,925	547	617	574	\$494,460	\$861	275	\$1,529,212	\$5,561	\$3,046,664	\$11,079	\$4,575,876
Indemnity Insurance Co. of North America	\$3,800,838	145	349	395	\$427,924	\$1,083	246	\$1,017,165	\$4,135	\$1,359,221	\$5,525	\$2,376,386
National Union Fire Ins. Co. of Pittsburgh	\$3,797,924	79	411	233	\$188,094	\$807	54	\$740,934	\$13,721	\$804,557	\$14,899	\$1,545,491
Tower Ins. Co. of New York	\$3,421,105	426	369	255	\$121,084	\$475	213	\$538,103	\$2,526	\$1,215,418	\$5,706	\$1,753,521
Alaska National Insurance Co.	\$3,276,675	101	307	275	\$188,211	\$684	59	\$274,851	\$4,658	\$462,705	\$7,842	\$737,556
Hartford Insurance Co. of the Midwest	\$3,175,805	256	276	251	\$250,255	\$997	75	\$451,831	\$6,024	\$765,720	\$10,210	\$1,217,550
Sentry Ins., A Mutual Co.	\$2,761,592	124	195	174	\$155,019	\$891	91	\$574,509	\$6,313	\$(308,359)	\$(3,389)	\$266,150
<b>TOTAL FOR ALL PRIVATE INSURERS(388)</b>	<b>\$174,786,783</b>	<b>17,057</b>	<b>14,640</b>	<b>11,496</b>	<b>\$10,768,397</b>	<b>\$937</b>	<b>7,545</b>	<b>\$36,804,469</b>	<b>\$4,878</b>	<b>\$51,999,310</b>	<b>\$6,892</b>	<b>\$88,803,779</b>
State Ins. Fund	\$149,332,739	38,200	13,516	11,729	\$12,054,992	\$1,028	4,930	\$41,359,210	\$8,389	\$64,303,199	\$13,043	\$105,662,409
Self-Insured Employers	\$33,635,460	27	2,889	2,435	\$2,237,003	\$919	1,064	\$4,549,612	\$4,276	\$8,978,664	\$8,439	\$13,528,275
<b>TOTAL FOR ALL INSURERS</b>	<b>\$357,754,982</b>	<b>55,284</b>	<b>31,045</b>	<b>25,660</b>	<b>\$25,060,392</b>	<b>\$977</b>	<b>13,539</b>	<b>\$82,713,291</b>	<b>\$6,109</b>	<b>\$125,281,172</b>	<b>\$9,253</b>	<b>\$207,994,463</b>

\* Numbers based on 2011 Calendar Year, not Fiscal Year

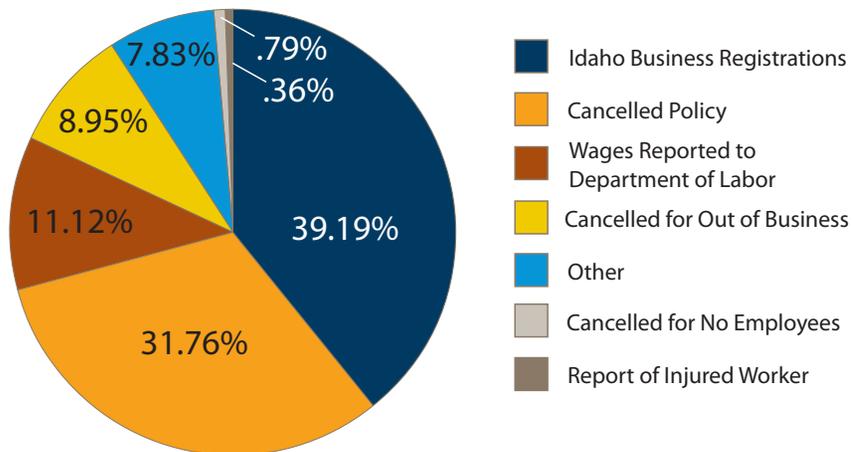
# Employer Compliance Division

## Investigation Referrals by County

Compliance Statistics	FY10	FY11	FY12
<b>New Business Registrations Received</b>	8,648	9,011	9,018
<b>Correspondence to Potential Uninsured Employers</b>	15,462	13,895	14,318
<b>Referred for Investigation</b>			
Region 1	1,281	1,119	1,132
Region 2	3,491	3,236	3,304
Region 3	1,955	1,866	1,910
<b>TOTAL</b>	<b>6,727</b>	<b>6,221</b>	<b>6,346</b>
<b>Change from Previous Year</b>	<b>-6.7%</b>	<b>-7.5%</b>	<b>2.0%</b>
<b>Results of Investigation</b>			
Coverage Received	1,729	1,646	1,933
Exempt	322	246	347
Insurance Not Required	3,882	3,247	2,900
Failed to Obtain/Referred for Legal Action	338	374	432

County	Investigations	County	Investigations	County	Investigations
Ada	1,503	Cassia	84	Lewis	13
Adams	11	Clark	8	Lincoln	13
Bannock	243	Clearwater	21	Madison	110
Bear Lake	16	Custer	21	Minidoka	38
Benewah	26	Elmore	54	Nez Perce	84
Bingham	126	Franklin	35	Oneida	3
Blaine	149	Fremont	38	Owyhee	28
Boise	11	Gem	49	Payette	57
Bonner	180	Gooding	41	Power	15
Bonneville	388	Idaho	54	Shoshone	46
Boundary	36	Jefferson	98	Teton	73
Butte	10	Jerome	69	Twin Falls	265
Camas	5	Kootenai	580	Valley	75
Canyon	500	Latah	93	Washington	23
Caribou	20	Lemhi	42	Statewide	997

## Referral Source for Investigations

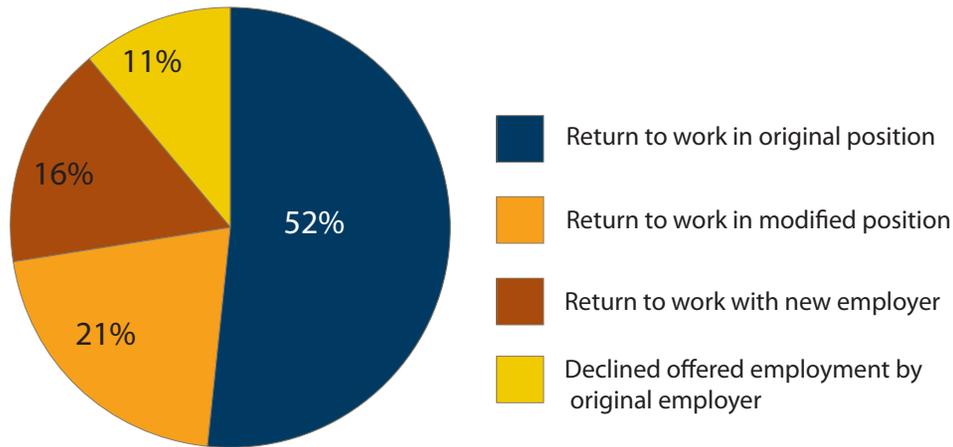


## Performance Summary

- Compliance staff reviewed 11,054 employer wage records from the Department of Labor to determine if the employer was in compliance with the insurance requirement of the Workers' Compensation Law.
- Over 30,803 users accessed the coverage verification service on the Commission's website and conducted over 117,247 searches for employers' workers' compensation insurance coverage.
- An increased emphasis on education and outreach has resulted in a number of opportunities for the Compliance staff to meet with employers, accountants and insurance agents to provide education on the workers' compensation insurance requirements.
- 1,933 employers obtained insurance as a result of being contacted by an Employer Compliance Investigator, resulting in coverage for 13,657 Idaho workers.

# Rehabilitation Division

## Employment Status of Rehabilitated Cases



## Performance Summary

- The Rehabilitation Division continues to determine eligibility for services within 7 days on average; this is well within the 10 day goal that has been set. The initial interview with the worker is conducted to gather information and establish a plan to facilitate a return to employment as close as possible to the injured workers pre-injury status and wage.
- Contact with employers occurs within an average of 8 days of receiving the referral. The consultant meets with the employer to determine return to work options and the physical demands of the pre-injury position. This information is then utilized to assist medical providers in determining treatment and developing transitional return to work plans.
- In FY12, employer referrals continued to increase from 8.4% to 12.1%. The Rehabilitation Division

developed marketing materials to educate the various members in the workers' compensation community and each consultant honed their presentation skills to provide concise introductions to rehabilitation services available to employers who had recently experienced an injury at their business. All eleven field offices are making early contacts to educate employers and take referrals for vocational services. Employers better understand the benefit of Rehabilitation's involvement earlier in the case and that the services add no additional costs to the employer, insurance company, or to the employee.

- To further increase awareness of Rehabilitation services, Rehabilitation Consultants have developed innovative partnerships within the community. Consultants continue to meet regularly with Idaho Division of Vocational Rehabilitation, Department of Labor, educational institutions, and other federal programs and have developed innovative partnerships to best utilize and minimize duplication of services to injured workers. Consultants also attended and gave presentations at many community information fairs throughout the state.

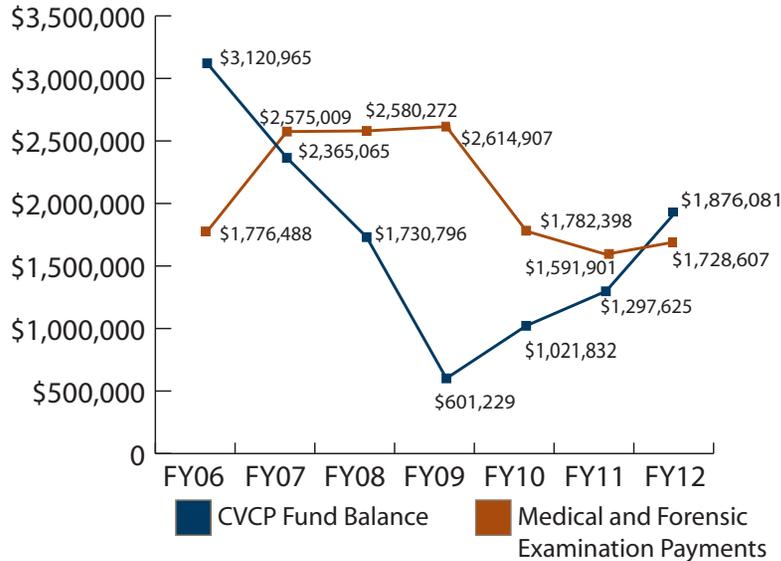
Rehabilitation Statistics	FY10	FY11	FY12
<b>Time Loss Claims</b>	4,935	5,110	5,900
<b>Provided Rehabilitation Services</b>	3,319	3,297	3,281
<b>New Referrals</b>	2,291	2,185	2,106
Eligible for Services	2,098	2,033	1,978
Not Eligible for Services	193	152	128
<b>Rehabilitated</b>	1,239	1,250	1,290
<b>Return to Work with Time of Injury Employer</b> % of Claimants Returned to Time of Injury Employer	79%	81%	73%
<b>Return to Work with a New Employer</b> % of Claimants Returned to Work with New Employers	15%	14%	16%
<b>Employment Offered by the Time of Injury Employer Declined</b>	10%	10%	11%
<b>Obtain Pre-Injury Wage for Rehabilitated Workers</b> % of Claimants Returned to 90% of Pre-Injury Wage	91%	91%	92%
<b>Referral Source</b>			
Employer	5.4%	8.4%	12.1%
Insurance Company	79.9%	76%	73.3%
Self-Referral	9.2%	8.7%	8.7%
Medical Provider	4.2%	5.5%	5.2%

# Crime Victims Compensation

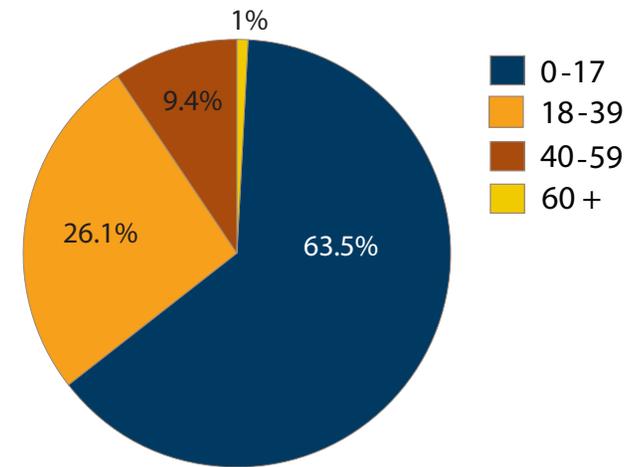
The Crime Victims Compensation Program provides financial assistance to innocent victims of crime. The program pays for treatment costs for victims who are injured as a result of a criminal offense and for costs for forensic examinations for victims of sexual assault. The program is funded primarily through fines and penalties assessed on criminal convictions in Idaho, and also receives a federal grant, which is funded by fines and penalties assessed on federal convictions. No tax dollars are used to fund the program.

## Fund Balance vs. Payments

The Crime Victims Compensation Fund continues to recover from increases in costs for medical treatment and sexual assault examinations that significantly consumed the Fund beginning in FY07. It is anticipated the Fund will continue to rebuild itself over the coming years, to ensure sufficient funding to assist future victims of crime in Idaho.



## Crime Victims by Age



Since the program was created in 1986 it has provided assistance to approximately 34,600 victims of crime, paying approximately \$43,000,000 on their behalf for treatment and forensic examination expenses. Approximately 88% of the cases served involve criminal conduct against women and children and over 63% of the crime victims are children.

## Performance Summary

- The program's Recovery Unit developed a monthly automated notification service for offenders with outstanding restitution debt to the program. Notices reflecting outstanding balances and payment information are sent to offenders and their Probation/Parole Officers to assist them in paying their court ordered debts. Idaho is the first victim compensation program in the nation to implement this service.
Daily census figures show a 19% increase, in the number of crime victims and their family members actively utilizing benefits and services at the close of FY12. This is approximately 7,135 recipients.
for treatment for injuries sustained as a result of the crime and for sexual assault forensic examinations.
- In FY12 the program had an 11% increase in the number of individuals seeking financial assistance
Efforts to control expenditures and increase revenue continue to rebuild the Crime Victims Compensation Fund, resulting in a 212% increase over a three year period.

# Victims' Voices

*"Being a victim of a crime is something I never dreamed would happen to me. I appreciate the help I received and the kindness that was shown when calling."*  
 - Recipient - Bannock County

*"I am so grateful for this program. I would not have been able to continue counseling and medical follow up without it."*  
 - Recipient - Valley County

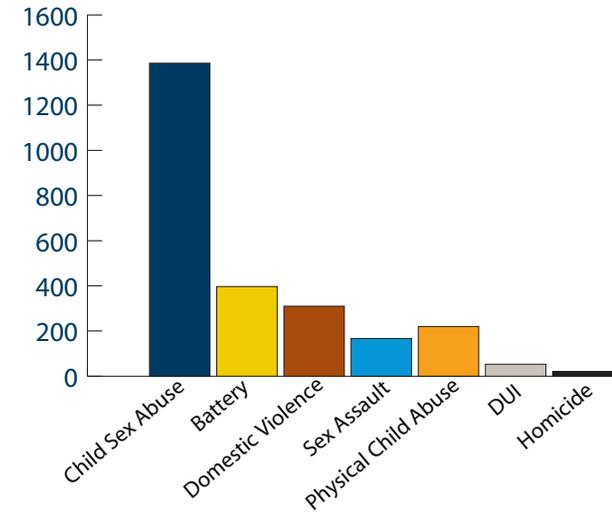
*"Everyone was very polite and helpful. I was really made to feel important. Thank you."*  
 - Recipient - Bonner County

*"Everyone is very helpful and kind. This is a very generous program."*  
 - Recipient - Blaine County

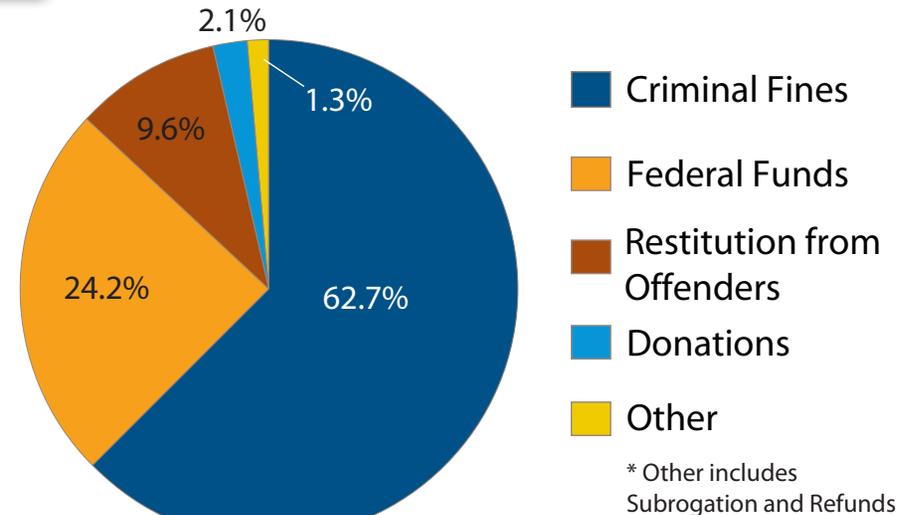
*"I am so grateful for the help you gave us."*  
 - Recipient - Canyon County

Crime Cases by Location			
Location Type	Total	Location Type	Total
Victim/Offender Home	862	Bar/Lot	71
Victim's Home	303	Highway	41
Alleged Offender's Home	275	School	32
Street, Alley, Lot	150	Field/Park	18
Other Home	100	Remote Area	18
Public Business	87	Victim's Work	10

# Crimes by Crime Type



# CVCP Funding Sources



# Crime Victims Compensation

## Claims, Payments, Fines and Restitution by County

County	General Claims	General with SAE	*SAE Only	Total Claims	General Approved	General Denied	SAE Paid	General Paid	Fines Collected	Restitution
Ada	347	347	22	716	186	98	\$61,513	\$468,558	\$592,871	\$107,825
Adams	3	2	0	5	3	6	\$385	\$1,716	\$13,348	\$19
Bannock	66	25	15	106	39	7	\$7,631	\$110,431	\$147,200	\$5,231
Bear Lake	2	0	5	7	3	0	\$0	\$2,781	\$7,819	\$1,348
Benewah	1	0	0	1	1	0	\$0	\$25,955	\$8,594	\$0
Bingham	17	15	4	36	14	3	\$2,218	\$5,809	\$81,303	\$4,232
Blaine	18	10	0	28	7	5	\$2,196	\$13,260	\$28,059	\$33,003
Boise	7	0	0	7	5	1	\$0	\$4,186	\$10,648	\$1,167
Bonner	34	2	7	43	19	2	\$2,076	\$32,979	\$45,281	\$6,158
Bonneville	55	36	51	142	50	13	\$21,456	\$216,659	\$139,478	\$11,085
Boundary	2	0	0	2	1	1	\$0	\$3,091	\$14,630	\$712
Butte	1	0	0	1	0	0	\$0	\$0	\$2,667	\$0
Camas	0	0	1	1	0	0	\$0	\$0	\$1,047	\$0
Canyon	300	163	258	721	141	70	\$75,395	\$181,216	\$209,272	\$62,201
Caribou	7	0	2	9	4	1	\$490	\$0	\$10,930	\$0
Cassia	12	31	1	44	17	5	\$3,743	\$31,095	\$50,656	\$59
Clark	0	0	0	0	0	0	\$0	\$0	\$1,932	\$0
Clearwater	8	1	1	10	2	3	\$0	\$9,414	\$11,626	\$(6,212)
Custer	3	3	0	6	2	1	\$425	\$7,418	\$5,848	\$1,555
Elmore	24	22	3	49	15	6	\$2,408	\$51,655	\$40,556	\$1,292
Franklin	1	4	2	7	2	0	\$2,066	\$1,405	\$13,595	\$0
Fremont	2	8	2	12	4	0	\$1,773	\$923	\$14,998	\$656
Gem	5	11	0	16	6	9	\$1,229	\$13,795	\$16,155	\$2,242

\*Sexual Assault Examinations

County	General Claims	General with SAE	SAE Only	Total Claims	General Approved	General Denied	SAE Paid	General Paid	Fines Collected	Restitution
Gooding	17	15	1	33	8	3	\$2,981	\$8,850	\$17,516	\$10,296
Idaho	7	1	0	8	1	0	\$0	\$11,460	\$18,174	\$739
Jefferson	4	8	7	19	7	2	\$1,505	\$12,435	\$24,750	\$25
Jerome	16	35	0	51	19	13	\$10,287	\$49,522	\$55,471	\$9,665
Kootenai	145	12	6	163	79	14	\$3,380	\$277,451	\$194,106	\$28,630
Latah	16	3	1	20	1	3	\$2,554	\$25,739	\$34,368	\$3,739
Lemhi	6	1	0	7	2	0	\$1,846	\$38,943	\$6,467	\$5,760
Lewis	5	0	0	5	1	0	\$0	\$0	\$6,241	\$3,184
Lincoln	5	2	1	8	3	1	\$1,874	\$3,045	\$8,710	\$561
Madison	13	8	3	24	15	1	\$3,915	\$13,356	\$18,573	\$831
Minidoka	9	14	1	24	8	4	\$1,217	\$32,981	\$27,552	\$3,209
Nez Perce	29	4	0	33	7	5	\$0	\$20,961	\$80,409	\$7,777
Oneida	6	0	0	6	4	0	\$0	\$25,998	\$9,163	\$659
Out-of-state	4	1	0	5	1	3	\$0	\$0	\$0	\$0
Owyhee	4	4	8	16	3	0	\$600	\$9,076	\$14,629	\$992
Payette	12	26	1	39	13	8	\$4,638	\$26,490	\$40,526	\$2,480
Power	4	5	3	12	2	0	\$390	\$27,348	\$15,427	\$576
Shoshone	15	1	0	16	6	4	\$1,687	\$11,929	\$17,511	\$645
Teton	8	7	2	17	6	3	\$1,826	\$2,997	\$6,791	\$994
Twin Falls	66	80	4	150	48	41	\$12,227	\$115,050	\$112,788	\$20,149
Unknown	0	0	31	31	2	1	\$0	\$0	\$0	\$0
Valley	6	6	3	15	5	0	\$3,264	\$12,648	\$22,469	\$4,600
Washington	5	4	2	11	2	3	\$300	\$4,121	\$15,820	\$295
<b>State Totals</b>	<b>1,317</b>	<b>917</b>	<b>448</b>	<b>2,682</b>	<b>764</b>	<b>340</b>	<b>\$239,497</b>	<b>\$1,912,745</b>	<b>\$2,215,971</b>	<b>\$338,378</b>



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