





## Levels of Certification

We offer two levels of certification, with the respective curricula as follows:

### FOUNDATION LEVEL (NOT AVAILABLE FOR ATTORNEYS OR PROFESSIONAL ADJUSTERS)

- Review of statutes and decisions
- Compensability
- Claims reporting requirements
- Medical fee payments and disputes
- Lump sum settlements (LSS)
- Change of Physician
- Subrogation

Attendees signing up for the Foundation Level and passing the final exam with 85% or higher will be recognized as a “Certified Idaho Workers’ Compensation Specialist–Foundation Level,” for a period of three years.

### ADVANCED LEVEL

In addition to the Foundation Level, the Advanced Level curriculum includes:

- Average weekly wage/income benefit calculations
- Disability (temporary, permanent, partial, total)
- Permanent Partial Impairment and Disability-In-Excess
- Death benefits, second injury fund
- Attorney fee regulations

Attendees signing up for the Advanced Level and passing the final exam with 85% or higher will be recognized as a “Certified Idaho Workers’ Compensation Specialist–Advanced Level,” for a period of three years.

## About Our Instructors

**Angie Howe** has a bachelor’s degree from the University of Oregon in Psychology. She has over 20 years of experience working as an adjuster in the workers’ compensation industry. She is a Program Analyst in the Claims and Benefits Department.

**Jennifer Poole** has a bachelor’s degree from Boise State University in Criminal Justice and a Master’s degree in Dispute Resolution from Touro University. She is a Mediator in the Adjudication Department and has been with the Industrial Commission for over 15 years. She is also an Idaho Certified Professional Mediator and adjunct faculty at Boise State University.

**Ann Young** has a bachelor’s degree from Boise State University. She has experience as a worker’s compensation claims examiner and as human resources professional. She is a Medical Program Analyst in the Claims and Benefits Department

## Prior Course Co-Sponsors

- Active Hand and Physical Rehabilitation
- Bonner General Hospital
- Intermountain Spine and Orthopaedics
- Kootenai Occupational Medicine
- North Idaho Medical Care Center
- Portneuf Medical Center WorkMed
- St. Luke’s/Idaho Elks Rehabilitation Services
- Gritman Medical Center
- Clearwater Paper Corporation
- St. Joseph’s Regional Medical Center
- Magic Valley RMC Occupational Health
- Mountain West Hospital - Occupational Health
- CH2M-WG Idaho, LLC

**- Holly Alderman, Sedwick**

“The class exceeded my expectations and was incredibly helpful.”

**- Emma Wilson, Partner at Breen Veltman Wilson**

“Anyone who works with workers’ compensation claims should attend this course. The information provided is invaluable!”

**- Deed Hall, Northern Lights**

“This was a great class, I would definitely recommend it to anyone that deals with comp (medical offices, employers, adjusters, attorneys, etc).”

**- Stephen Nemec, Attorney, Vernon & Weeks, PA**