

From: Lisa Corsi <Lisa.Corsi@primaryhealth.com>
Sent: Monday, May 20, 2024 2:06 PM
To: Ann Young <ann.young@iic.idaho.gov>
Subject: FW: [External]Idaho workers' compensation fee schedule - Possible adjustments

Ann,

I have attached three feedbacks from Robin Choate, OH nurse for Dr. Martinez; Dr Martinez, and myself.

Please let me know if you have any questions.

Thank you,

Lisa Corsi
Provider Enrollment Specialist
Primary Health Medical Group
208.985.1422

Morning Lisa,

My major problem is with certain Sureties that do not have a main point of contact for me to call and see if there is a claim with them and if so, who is the adjuster. The worse one is Sedgwick. They have someone that is supposed to be answering phones. I'm never able to get her on the phone or return my calls. I have complained to Sedgwick and haven't seen any changes. Adjusters at Sedgwick are the worst at returning a phone call or emails.

All the rest of the sureties have someone that will usually answer the phone.

Thanks,

Robin Choate
Licensed Practical Nurse
occmed@primaryhealth.com
Occupational Health Specialist
Primary Health Medical Group
State Street Clinic, ph-208-947-1947, fx-208-947-1943
Garrity Clinic, ph-208-809-2869, fx-208-809-2870

From: Stephen Martinez <STEPHEN.MARTINEZ@primaryhealth.com>
Sent: Monday, May 20, 2024 7:51 AM
To: Lisa Corsi <Lisa.Corsi@primaryhealth.com>; Christine Bekker <CHRISTINE.BEKKER@primaryhealth.com>
Cc: Robin Choate <Robin.Choate@primaryhealth.com>
Subject: Re: [External]Idaho workers' compensation fee schedule - Possible adjustments

Hello Lisa,

Thank you for the information.

I would like to add that with inflation over the past 2-3 years, it has become increasingly difficult to maintain a viable medical clinic treating injured workers in the state of Idaho. The costs associated with employee staffing, medical supplies, computer and internet access, etc continue to increase. Reimbursement rates from payers for 99212 - 99214 must increase accordingly in order for Primary Health to maintain its ability to treat injured workers.

Best,

Stephen Martinez, M.D.
Occupational Medicine
Primary Health Medical Group
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From: Lisa Corsi <Lisa.Corsi@primaryhealth.com>
Sent: Friday, May 17, 2024 2:22 PM
To: Christine Bekker <CHRISTINE.BEKKER@primaryhealth.com>; Stephen Martinez <STEPHEN.MARTINEZ@primaryhealth.com>
Cc: Robin Choate <Robin.Choate@primaryhealth.com>
Subject: FW: [External]Idaho workers' compensation fee schedule - Possible adjustments

Good afternoon,

I am reaching out to you to see if you have any feedback that you would like to provide to the Idaho Industrial Commission.

From the billing perspective, is the payers not paying on all dates of service on an accepted claim. I have actively started sending disputes to IIC as a way to get payment on the claims that meet the IIC criteria

The other issue is that not all payers will pay on 99212 (suture removal) and many will also not pay on certain DMEs, L-codes and A-codes, despite sending a reconsideration. The payers are still denying them as being billed under a global period for 99212 and an invalid CPT code for the DME.

Please let me know if there is any input we need to address with them.

Thank you,

Lisa Corsi
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