



IDAHO INDUSTRIAL COMMISSION

PO Box 83720
Boise, ID 83720-0041
(208) 334-6000 - FAX (208) 334-2321
1-800-950-2110

COMMISSIONERS
Thomas P. Baskin, Chairman
Aaron White
Thomas E. Limbaugh

BRAD LITTLE, GOVERNOR

Mindy Montgomery, Director

June 10, 2020

RE: Telehealth Services

This notice provides information related to the use of Telehealth or Telemedicine services (“Telehealth”) in the delivery of medical services to injured workers.

Telehealth services in Idaho are governed by the Idaho Telehealth Access Act, under Title 54, Chapter 57, of Idaho code. Questions related to the delivery of Telehealth services may be directed to the Idaho Board of Medicine at: bom.idaho.gov.

While the Idaho Workers’ Compensation statutes under Title 72 of Idaho Code do not expressly mention Telehealth services, the Commission views Telehealth services no differently than any other medical service under Idaho Code § 72-432.

For workers’ compensation billing purposes, the Commission follows CMS and AMA coding guidelines under the medical fee schedule. IDAPA 17.01.01.803.01.b. This includes any coding guidelines for Telehealth services, just as it would for any other medical service. For example, when billing for a Telehealth service a provider may use place of service code 02 and/or Modifier -95, as appropriate to indicate the service was provided via Telehealth. Other codes and/or modifiers may be appropriate under certain circumstances.

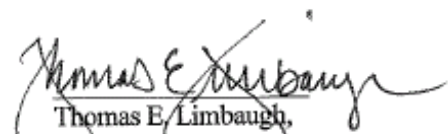
We encourage providers that utilize Telehealth to collaborate with payers to facilitate proper documentation and billing to minimize any billing and payment issues.

The above is not new law, but is an agency interpretation of existing law. Further questions may be directed to:

Matt Shriver, Medical Program Analyst
medicalfees@iic.idaho.gov
(208) 334-6005


Thomas P. Baskin,
Chairman


Aaron White,
Commissioner


Thomas E. Limbaugh,
Commissioner